

Table Of Contents

. 1
. 2
19
35
37
51
52
53
57



• **1.** Stanford Health Care in Stanford, CA, along with El Camino Hospital in Mountain View, CA, are the only two hospitals out of 26 within 25 miles that are better than the national infection benchmarks in both CLABSI and C.diff. Nationwide there are 299 such hospitals.



2. Stanford Health Care in Stanford, CA is the only one of 26 hospitals within 25 miles which has a 4- or 5-star rating in each of care transition, communication about medicines, discharge information, doctor communication, nurse communication, overall patient rating, and recommendation of hospital (7 total). Nationwide there are 466 such hospitals.

Stanford Health Care has these rating standings among those 26 hospitals :

- care-transition rating = 4 stars (the highest, tied)
- cleanliness rating = 3 stars (5th-highest, tied)
- communication-about-medicines rating = 4 stars (the highest)
- discharge-information rating = 4 stars (the highest, tied)
- doctor-communication rating = 4 stars (the highest, tied)
- nurse-communication rating = 4 stars (the highest, tied)
- overall patient rating = 4 stars (the highest, tied)
- quietness rating = 1 star (the lowest, tied)
- patient recommendation rating = 4 stars (2nd-highest, tied)
- staff-responsiveness rating = 3 stars (2nd-highest, tied)

nearest others are Sutter Maternity & Surgery Center of Santa Cruz in Santa Cruz, CA, 60th Medical Group (Travis Afb) in Fairfield, CA, Stanislaus Surgical Hospital in Modesto, CA, and Kaiser Foundation Hospital-Santa Rosa in Santa Rosa, CA.



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• **3.** Stanford Health Care in Stanford, CA is the **only** one of 26 hospitals within 25 miles which is better than the national death rates in **both** pneumonia and heart failure. Nationwide there are 96 such hospitals.

nearest others are UCSF Medical Center in San Francisco, CA, John Muir Medical Center - Walnut Creek Campus in Walnut Creek, CA, University of California Davis Medical Center in Sacramento, CA, and Oroville Hospital in Oroville, CA.



• 4. Stanford Health Care in Stanford, CA is the only one of 109 hospitals within 100 miles which is better than the national rate of respiratory failure after surgery. Nationwide there are 46 such hospitals.

nearest others are Keck Hospital of USC in Los Angeles, CA, UC San Diego Health Hillcrest - Hillcrest Med Ctr in San Diego, CA, Dixie Regional Medical Center in St George, UT, and St Luke's Regional Medical Center in Boise, ID.



• **5.** Of the 61 hospitals within 50 miles, Stanford Health Care in Stanford, CA is one of just 3 that are better than the national patient-care averages in each of mortality, readmission, and patient experience.

with Peninsula Medical Center in Burlingame, CA and Sequoia Hospital in Redwood City, CA.



• 6. Stanford Health Care in Stanford, CA is the only one of 61 hospitals within 50 miles which is better than the national death rate among patients with serious treatable complications after surgery. Nationwide there are 50 such hospitals.

nearest others are Cedars-Sinai Medical Center in Los Angeles, CA, Sunrise Hospital and Medical Center in Las Vegas, NV, Ohsu Hospital and Clinics in Portland, OR, and St. Joseph's Hospital and Medical Center in Phoenix, AZ.



• 7. Stanford Health Care in Stanford, CA is the only one of 26 hospitals within 25 miles which is better than the national rate of pressure sores. Nationwide there are 80 such hospitals.

nearest others are UCSF Medical Center in San Francisco, CA, John Muir Medical Center - Concord Campus in Concord, CA, University of California Davis Medical Center in Sacramento, CA, and Saint Agnes Medical Center in Fresno, CA.

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• 8. Stanford Health Care in Stanford, CA has the highest communication-about-medicines rating ($\star \star \star \star \bullet$) of all the 26 hospitals within 25 miles. Those 4 stars compare to an average of 2.6 stars across the 26 hospitals.

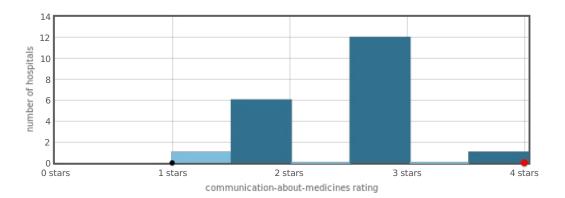
Stanford Health Care has these related standings among those 26 hospitals :

- communication-about-medicines rating = 4 stars (the highest)
- change in communication-about-medicines rating over two years = +1 star (the biggest, tied)
- change in communication-about-medicines rating over one year = +1 star (2nd-biggest, tied)

Note that *communication-about-medicines rating* correlates (0.55) with *quietness rating*. But on the latter, Stanford Health Care in Stanford, CA (with 1 star) is *lower (i.e., worse)* than the median (2 stars) of those 26 hospitals.

beat Peninsula Medical Center in Burlingame, CA (3 stars), Santa Clara Valley Medical Center in San Jose, CA (3 stars), Kaiser Foundation Hospital - South San Francisco in South San Francisco, CA (3 stars), and Kaiser Foundation Hospital-Santa Clara in Santa Clara, CA (3 stars), and others, ending with Alameda Hospital in Alameda, CA (1 star).

6 out of the other 25 hospitals were ruled out due to missing, unknown, or not-applicable values for communication-aboutmedicines rating, e.g., Lucile Salter Packard Children's Hsp at Stanford in Palo Alto, CA.



Stanford Health Care in Stanford, CA

Browse this further at https://public.onlyboth.com/app/hospitals/a/482/doing/17



• 9. Stanford Health Care in Stanford, CA, along with El Camino Hospital in Mountain View, CA, are the only two hospitals out of 26 within 25 miles that are better than the national rate of serious complications.

Incidentally, both are better than the national death rate for heart failure patients. Both are worse than the national average in timeliness of care. Both are better than the national average in readmission. Both are better than the national average in patient experience.



• **10.** Stanford Health Care in Stanford, CA has the highest discharge-information rating ($\star \star \star \star \bullet$) of the 26 hospitals within 25 miles. Those 4 stars compare to an average of 2.8 stars across the 26 hospitals.

Stanford Health Care has these related standings among those 26 hospitals :

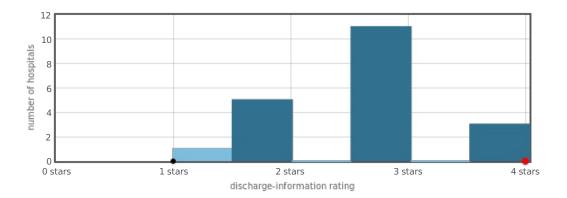
- discharge-information rating = 4 stars (the highest, tied)
- change in discharge-information rating over two years = 0 stars (4th-highest, tied)
- change in discharge-information rating over one year = 0 stars (3rd-highest, tied)

tied with Sequoia Hospital in Redwood City, CA (4 stars) and Kaiser Foundation Hospital - Redwood City in Redwood City, CA (4 stars).

Incidentally, all 3 are voluntary non-profit (private). All 3 are better than the national average in patient experience. All 3 meet criteria for promoting interoperability of Electronic Health Records. All 3 are acute care.

beat Kaiser Foundation Hospital - San Leandro in San Leandro, CA (3 stars), Kaiser Foundation Hospital-San Jose in San Jose, CA (3 stars), Kaiser Foundation Hospital - Fremont in Fremont, CA (3 stars), and El Camino Hospital in Mountain View, CA (3 stars), and others, ending with Alameda Hospital in Alameda, CA (1 star).

6 out of the other 25 hospitals were ruled out due to missing, unknown, or not-applicable values for discharge-information rating, e.g., Telecare Heritage Psychiatric Health Facility in Oakland, CA.



Stanford Health Care in Stanford, CA

Browse this further at https://public.onlyboth.com/app/hospitals/a/482/doing/19



Stanford Health Care has these related standings among those 26 hospitals :

- summary rating = 4 stars (the highest, tied)
- change in summary rating over two years = +1 star (the biggest, tied)
- change in summary rating over one year = 0 stars (4th-lowest, tied)

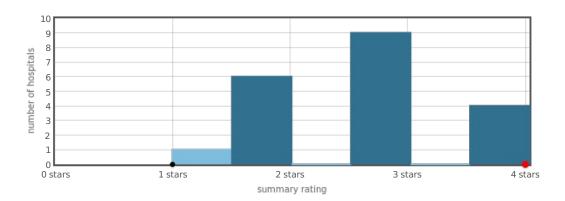
Note that *summary rating* correlates (0.65) with *quietness rating*. But on the latter, Stanford Health Care in Stanford, CA (with 1 star) is *lower (i.e., worse)* than the median (2 stars) of those 26 hospitals.

tied with Sequoia Hospital in Redwood City, CA, El Camino Hospital in Mountain View, CA, and Kaiser Foundation Hospital -Redwood City in Redwood City, CA, all with 4 stars.

Incidentally, all 4 are better than the national average in patient experience. All 4 meet criteria for promoting interoperability of Electronic Health Records. All 4 are acute care. All 4 provide emergency services.

beat Kaiser Foundation Hospital - Fremont in Fremont, CA (3 stars), Eden Medical Center in Castro Valley, CA (3 stars), Seton Medical Center in Daly City, CA (3 stars), and Stanford Health Care - Valleycare in Pleasanton, CA (3 stars), and others, ending with Alameda Hospital in Alameda, CA (1 star).

6 out of the other 25 hospitals were ruled out due to missing, unknown, or not-applicable values for summary rating, e.g., Lucile Salter Packard Children's Hsp at Stanford in Palo Alto, CA.



Stanford Health Care in Stanford, CA

Browse this further at https://public.onlyboth.com/app/hospitals/a/482/doing/21

[•] **11.** Stanford Health Care in Stanford, CA has the highest summary rating ($\star \star \star \star \bullet$) of the 26 hospitals within 25 miles. Those 4 stars compare to an average of 2.8 stars across the 26 hospitals.



• **12.** Of the 26 hospitals within 25 miles, Stanford Health Care in Stanford, CA is one of just 3 that are better than the national benchmark for central line-associated bloodstream infections (CLABSI).

with El Camino Hospital in Mountain View, CA and Lucile Salter Packard Children's Hsp at Stanford in Palo Alto, CA.

Incidentally, none of the 3 is worse than the national benchmark for catheter-associated urinary tract infections (CAUTI). None of the 3 is better than the national benchmark for catheter-associated urinary tract infections (CAUTI).



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How is this hospital doing?

• **13.** Stanford Health Care in Stanford, CA is the only one of 26 hospitals within 25 miles which is better than the national death rate for pneumonia patients. Nationwide there are 211 such hospitals.

nearest others are UCSF Medical Center in San Francisco, CA, John Muir Medical Center - Walnut Creek Campus in Walnut Creek, CA, University of California Davis Medical Center in Sacramento, CA, and Oroville Hospital in Oroville, CA.



• **14.** Of the 26 hospitals within 25 miles, Stanford Health Care in Stanford, CA is one of just 4 that are better than the national death rate for heart failure patients.

with El Camino Hospital in Mountain View, CA, Seton Medical Center in Daly City, CA, and Regional Medical Center of San Jose in San Jose, CA.

Incidentally, all 4 are worse than the national average in timeliness of care. All 4 provide emergency services. None of the 4 is worse than the national benchmark for catheter-associated urinary tract infections (CAUTI). None of the 4 is better than the national benchmark for catheter-associated urinary tract infections (CAUTI).



• **15.** Stanford Health Care in Stanford, CA, along with Kaiser Foundation Hospital-Santa Clara in Santa Clara, CA, are the only two hospitals out of 26 within 25 miles that are better than the national rate of hospital return days for heart attack patients.

Incidentally, both are voluntary non-profit (private) and are better than the national average in patient experience. Both are acute care. Both are better than the national benchmark for Clostridium difficile (C.diff.) intestinal infections.



16. Stanford Health Care in Stanford, CA has the highest overall hospital rating (*****) of the 21 hospitals in the Far West that are better than the national death rates in both pneumonia and heart failure. Those 5 stars compare to an average of 3.7 stars across the 21 hospitals.

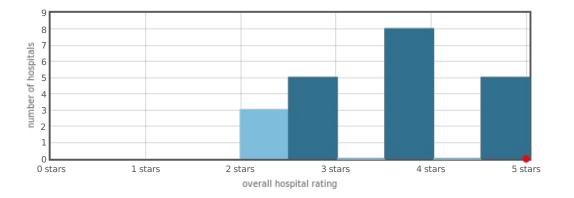
Stanford Health Care has these related standings among those 21 hospitals :

- overall hospital rating = 5 stars (the highest, tied)
- change in overall hospital rating over two years = +1 star (2nd-biggest, tied)
- change in overall hospital rating over one year = +1 star (3rd-biggest, tied)

tied with Santa Monica - UCLA Med Ctr & Orthopaedic Hospital in Santa Monica, CA, John Muir Medical Center - Walnut Creek Campus in Walnut Creek, CA, Glendale Adventist Medical Center in Glendale, CA, and Cedars-Sinai Medical Center in Los Angeles, CA, all with 5 stars.

beat Centinela Hospital Medical Center in Inglewood, CA (4 stars), Mission Community Hospital in Panorama City, CA (4 stars), UCSF Medical Center in San Francisco, CA (4 stars), and Providence Saint John's Health Center in Santa Monica, CA (4 stars), and 12 others, ending with Oroville Hospital in Oroville, CA (2 stars).

Stanford Health Care in Stanford, CA



Browse this further at https://public.onlyboth.com/app/hospitals/a/482/doing/30



(••) **17.** Stanford Health Care in Stanford, CA is one of just 10 hospitals in Santa Clara County, CA.

with El Camino Hospital in Mountain View, CA, Kaiser Foundation Hospital-Santa Clara in Santa Clara, CA, Kaiser Foundation Hospital-San Jose in San Jose, CA, and Santa Clara Valley Medical Center in San Jose, CA, and 5 others.



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• **1.** Of the 96 hospitals that are better than the national death rates in both pneumonia and heart failure, only Stanford Health Care in Stanford, CA is worse than the national death rate for stroke patients. Nationwide there are 93 hospitals that are worse than the national death rate for stroke patients.

unlike Mayo Clinic Hospital in Phoenix, AZ, Santa Monica - UCLA Med Ctr & Orthopaedic Hospital in Santa Monica, CA, John Muir Medical Center - Walnut Creek Campus in Walnut Creek, CA, and Glendale Adventist Medical Center in Glendale, CA, and 91 others.

Taking Action:



2. Of the 109 hospitals within 100 miles, Stanford Health Care in Stanford, CA is one of just 7 that are worse than the nationwide emergency department averages in each of admit decision to inpatient admission, arrival to discharge, arrival to discharge for psychiatrics, and patients with stroke symptoms who received brain scan results within 45 mins.

Stanford Health Care has these nationwide comparisons, plus standings among those 109 hospitals :

- median time from admit decision to time of departure from the emergency department for patients admitted to inpatient status = 314 mins (6th-highest) the nationwide average is 99.0 mins
- median time from emergency department arrival to emergency department departure for discharged patients = 232 mins (5th-highest) the nationwide average is 142.1 mins
- median time from emergency department arrival to emergency department departure for discharged psychiatric/mental health patients = 296 mins (28th-highest, tied) the nationwide average is 258.2 mins
- patients who left the emergency department before being seen = 1% (9th-fewest, tied) the nationwide average is 1.5%
- patients who arrived to the emergency department with stroke symptoms who received brain scan results within 45 minutes = 62% (8th-fewest, tied) the nationwide average is 73.7%

with Peninsula Medical Center in Burlingame, CA, John Muir Medical Center - Walnut Creek Campus in Walnut Creek, CA, Stanford Health Care - Valleycare in Pleasanton, CA, and Petaluma Valley Hospital in Petaluma, CA, and 2 others.

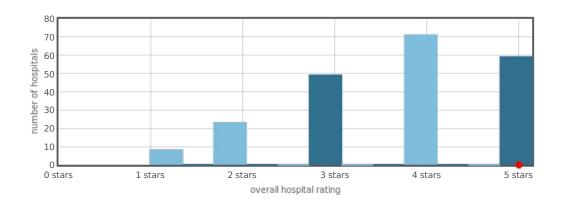
Taking Action:



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3. Of the 59 hospitals that are better than the national death rate for pneumonia patients and have 5 stars as an overall hospital rating, only Stanford Health Care in Stanford, CA is worse than the national death rate for stroke patients. Nationwide there are 93 hospitals that are worse than the national death rate for stroke patients.

Stanford Health Care in Stanford, CA (5 stars) is the only one, unlike Prattville Baptist Hospital in Prattville, AL, Mayo Clinic Hospital in Phoenix, AZ, Sharp Memorial Hospital in San Diego, CA, Santa Monica - UCLA Med Ctr & Orthopaedic Hospital in Santa Monica, CA, and 54 others, all with 5 stars.



Stanford Health Care in Stanford, CA

Browse this further at https://public.onlyboth.com/app/hospitals/a/482/improve/3

Taking Action:



• **4.** Stanford Health Care in Stanford, CA has the 10th-highest median time from admit decision to time of departure from the emergency department for patients admitted to inpatient status (314 mins) of the 614 hospitals whose emergency department volume is high. Those 314 mins are 138% higher than the average of 132.0 mins across the 614 hospitals.

Stanford Health Care has these emergency-department standings among those 614 hospitals :

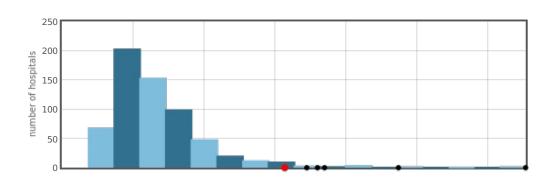
- median time from admit decision to time of departure from the emergency department for patients admitted to inpatient status = 314 mins (10th-highest)
- median time from emergency department arrival to emergency department departure for discharged patients = 232 mins (26th-highest, tied)
- median time from emergency department arrival to emergency department departure for discharged psychiatric/mental health patients = 296 mins (200th-highest)
- patients who left the emergency department before being seen = 1% (97th-fewest, tied)
- patients who arrived to the emergency department with stroke symptoms who received brain scan results within 45 minutes = 62% (72nd-fewest, tied)

better than Ascension Sacred Heart Bay in Panama City, FL (653 mins), University of California Irvine Medical Center in Orange, CA (474 mins), Loma Linda University Medical Center-Murrieta in Murrieta, CA (424 mins), and Unity Hospital in Rochester, NY (403 mins), and 5 others, ending with Ronald Reagan UCLA Medical Center in Los Angeles, CA (317 mins).

Incidentally, none of the 10 is better than the national average in timeliness of care. None of the 10 is better than the national rate of hospital return days for heart failure patients. None of the 10 is better than the national rate of hospital return days for pneumonia patients. None of the 10 is better than the national average in effectiveness of care.

exceeded Lovelace Medical Center in Albuquerque, NM (309 mins), Emanate Health Foothill Presbyterian Hospital in Glendora, CA (305 mins), Springhill Medical Center in Mobile, AL (300 mins), and Pioneers Memorial Healthcare District in Brawley, CA (299 mins), and others, ending with Aurora Baycare Medical Ctr in Green Bay, W (38 mins).

1 out of the other 613 hospitals was ruled out due to missing, unknown, or not-applicable values for median time from admit decision to time of departure from the emergency department for patients admitted to inpatient status, i.e., Doctors' Center Hospital, Inc in Manati, PR.



Stanford Health Care in Stanford, CA



0 mins 100 mins 200 mins 300 mins 400 mins 500 mins 600 mins median time from admit decision to time of departure from the emergency depart...

Browse this further at https://public.onlyboth.com/app/hospitals/a/482/improve/7

Taking Action:



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• 5. Stanford Health Care in Stanford, CA, along with Duke University Hospital in Durham, NC, are the only two hospitals that are better than the national rate of serious complications and worse than the national rate of serious blood clots after surgery.

Incidentally, both are worse than the national average in timeliness of care. Both are better than the national rate of respiratory failure after surgery. Both are better than the national average in readmission. Both are better than the national average in patient experience.

Taking Action:



• 6. Of the 80 hospitals that are better than the national rate of pressure sores, Stanford Health Care in Stanford, CA is one of just 9 that are worse than the national death rate for stroke patients.

with Memorial Mission Hospital and Asheville Surgery Ce in Asheville, NC, Mary Hitchcock Memorial Hospital in Lebanon, NH, Prov Sacred HRT Med Ctr & Childs Hosp. in Spokane, WA, and Methodist Hospital in San Antonio, TX, and 4 others.

Incidentally, none of the 9 is better than the national benchmark for surgical site infection (SSI) from colon surgery. All 9 meet criteria for promoting interoperability of Electronic Health Records. None of the 9 is government-owned. None of the 9 is worse than the national benchmark for methicillin-resistant Staphylococcus Aureus (MRSA) bloodstream infections.

Taking Action:



• 7. Of the 61 hospitals within 50 miles, only Stanford Health Care in Stanford, CA is worse than the national rate of serious blood clots after surgery. Nationwide there are 125 such hospitals.

unlike Peninsula Medical Center in Burlingame, CA, Alta Bates Summit Medical Center in Oakland, CA, John Muir Medical Center - Walnut Creek Campus in Walnut Creek, CA, and Sequoia Hospital in Redwood City, CA, and 56 others.

Taking Action:



• 8. Stanford Health Care in Stanford, CA has the 8th-highest median time from emergency department arrival to emergency department departure for discharged patients (232 mins) of the 135 hospitals in California that are voluntary non-profit (private). Those 232 mins are 38% higher than the average of 168.7 mins across the 135 hospitals.

Stanford Health Care has these emergency-department standings among those 135 hospitals :

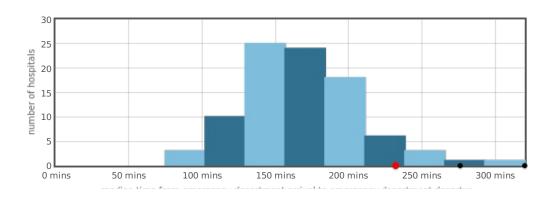
- median time from emergency department arrival to emergency department departure for discharged patients = 232 mins (8th-highest)
- median time from admit decision to time of departure from the emergency department for patients admitted to inpatient status = 314 mins (9th-highest)
- median time from emergency department arrival to emergency department departure for discharged psychiatric/mental health patients = 296 mins (34th-highest)
- patients who left the emergency department before being seen = 1% (9th-fewest, tied)
- patients who arrived to the emergency department with stroke symptoms who received brain scan results within 45 minutes = 62% (15th-fewest)

better than Loma Linda University Medical Center in Loma Linda, CA (320 mins), Clovis Community Medical Center in Clovis, CA (276 mins), Oroville Hospital in Oroville, CA (255 mins), and Mission Hospital Regional Med Center in Mission Viejo, CA (248 mins), and 3 others, ending with Community Regional Medical Center in Fresno, CA (235 mins).

Incidentally, all 8 are worse than the national average in timeliness of care. All 8 are acute care. All 8 provide emergency services. All 8 meet criteria for promoting interoperability of Electronic Health Records.

exceeded Loma Linda University Medical Center-Murrieta in Murrieta, CA (222 mins), Alta Bates Summit Medical Center -Alta Bates Camp in Berkeley, CA (222 mins), Beverly Hospital in Montebello, CA (218 mins), and Pih Hospital - Downey in Downey, CA (211 mins), and others, ending with Greater El Monte Community Hospital in South El Monte, CA (75 mins).

44 out of the other 134 hospitals were ruled out due to missing, unknown, or not-applicable values for median time from emergency department arrival to emergency department departure for discharged patients, e.g., Kaiser Foundation Hospital Fontana/Ontario in Fontana, CA.



Stanford Health Care in Stanford, CA



median time from emergency department arrival to emergency department departur...

Browse this further at https://public.onlyboth.com/app/hospitals/a/482/improve/13

Taking Action:



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9. Stanford Health Care in Stanford, CA has the highest median time from admit decision to time of departure from the emergency department for patients admitted to inpatient status (314 mins) of all the 26 hospitals within 25 miles. Those 314 mins are 131% higher than the average of 135.8 mins across the 26 hospitals.

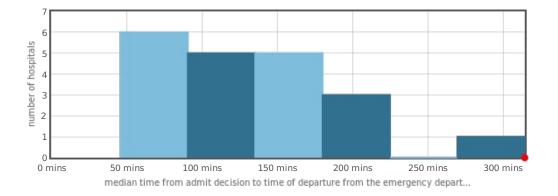
Stanford Health Care has these emergency-department standings among those 26 hospitals :

- median time from admit decision to time of departure from the emergency department for patients admitted to inpatient status = 314 mins (the highest)
- median time from emergency department arrival to emergency department departure for discharged patients = 232 mins (the highest)
- median time from emergency department arrival to emergency department departure for discharged psychiatric/mental health patients = 296 mins (6th-highest, tied)
- patients who left the emergency department before being seen = 1% (3rd-fewest, tied)
- patients who arrived to the emergency department with stroke symptoms who received brain scan results within 45 minutes = 62% (2nd-most)

exceeded Eden Medical Center in Castro Valley, CA (207 mins), Seton Medical Center in Daly City, CA (204 mins), San Mateo Medical Center in San Mateo, CA (199 mins), and Regional Medical Center of San Jose in San Jose, CA (174 mins), and others, ending with Kaiser Foundation Hospital - Redwood City in Redwood City, CA (46 mins).

6 out of the other 25 hospitals were ruled out due to missing, unknown, or not-applicable values for median time from admit decision to time of departure from the emergency department for patients admitted to inpatient status, e.g., Fremont Hospital in Fremont, CA.

Stanford Health Care in Stanford, CA



Browse this further at https://public.onlyboth.com/app/hospitals/a/482/improve/16



Taking Action:



10. Stanford Health Care in Stanford, CA has the 4th-fewest patients who received appropriate care for severe sepsis and septic shock (61%) among the 26 hospitals within 25 miles. That 61% compares to an average of 71.8% across those 26 hospitals.

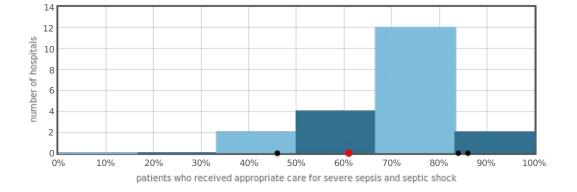
better than Santa Clara Valley Medical Center in San Jose, CA (46%), Alameda Hospital in Alameda, CA (46%), and Good Samaritan Hospital in San Jose, CA (60%).

Incidentally, all 4 meet criteria for promoting interoperability of Electronic Health Records. All 4 are acute care. All 4 provide emergency services. None of the 4 is worse than the national benchmark for catheter-associated urinary tract infections (CAUTI).

trailed Stanford Health Care - Valleycare in Pleasanton, CA (64%), Eden Medical Center in Castro Valley, CA (65%), Kaiser Foundation Hospital - San Leandro in San Leandro, CA (70%), and Regional Medical Center of San Jose in San Jose, CA (70%), and others, ending with Sequoia Hospital in Redwood City, CA (86%).

6 out of the other 25 hospitals were ruled out due to missing, unknown, or not-applicable values for patients who received appropriate care for severe sepsis and septic shock, e.g., Kaiser Permanente Psychiatric Health Facility-Sant in Santa Clara, CA.

Stanford Health Care in Stanford, CA



Browse this further at https://public.onlyboth.com/app/hospitals/a/482/improve/22

Taking Action:



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• **11.** Stanford Health Care in Stanford, CA, along with Regional Medical Center of San Jose in San Jose, CA, are the only two hospitals out of 26 within 25 miles that are worse than the national death rate for stroke patients.

Incidentally, both are better than the national death rate for heart failure patients. Both are worse than the national average in timeliness of care. Both are better than the national benchmark for Clostridium difficile (C.diff.) intestinal infections. Both meet criteria for promoting interoperability of Electronic Health Records.

Taking Action:



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• **12.** Stanford Health Care in Stanford, CA has the highest median time from emergency department arrival to emergency department departure for discharged patients (232 mins) of all the 26 hospitals within 25 miles. Those 232 mins are 43% higher than the average of 161.9 mins across the 26 hospitals.

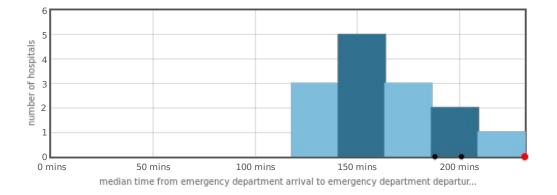
Stanford Health Care has these emergency-department standings among those 26 hospitals :

- median time from emergency department arrival to emergency department departure for discharged patients = 232 mins (the highest)
- median time from admit decision to time of departure from the emergency department for patients admitted to inpatient status = 314 mins (the highest)
- median time from emergency department arrival to emergency department departure for discharged psychiatric/mental health patients = 296 mins (6th-highest, tied)
- patients who left the emergency department before being seen = 1% (3rd-fewest, tied)
- patients who arrived to the emergency department with stroke symptoms who received brain scan results within 45 minutes = 62% (2nd-most)

exceeded Santa Clara Valley Medical Center in San Jose, CA (201 mins), Eden Medical Center in Castro Valley, CA (188 mins), Alameda Hospital in Alameda, CA (175 mins), and Stanford Health Care - Valleycare in Pleasanton, CA (175 mins), and others, ending with Seton Medical Center in Daly City, CA (118 mins).

12 out of the other 25 hospitals were ruled out due to missing, unknown, or not-applicable values for median time from emergency department arrival to emergency department departure for discharged patients, e.g., Kaiser Foundation Hospital-San Jose in San Jose, CA.

Stanford Health Care in Stanford, CA



Browse this further at https://public.onlyboth.com/app/hospitals/a/482/improve/27



Taking Action:



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Where has it changed?

• 1. Stanford Health Care in Stanford, CA has the biggest rise in communication-about-medicines rating over two years (+1 star) of the 26 hospitals within 25 miles. That +1 star compares to an average of -0.05 stars across those 26 hospitals. Also, that +1 star represents a rise from 3 stars to 4 stars.

Stanford Health Care has these related standings among those 26 hospitals :

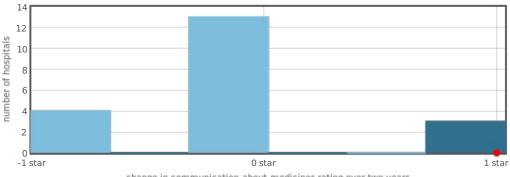
- change in communication-about-medicines rating over two years = +1 star (the biggest, tied)
- communication-about-medicines rating = 4 stars (the highest)

tied with Kaiser Foundation Hospital - Fremont in Fremont, CA (+1 star) and Kaiser Foundation Hospital - San Leandro in San Leandro, CA (+1 star).

Incidentally, all 3 are voluntary non-profit (private). None of the 3 is better than the national average in safety of care. All 3 meet criteria for promoting interoperability of Electronic Health Records. All 3 are better than the national benchmark for Clostridium difficile (C.diff.) intestinal infections.

beat Kaiser Foundation Hospital-San Jose in San Jose, CA (0 stars), Kaiser Foundation Hospital - Redwood City in Redwood City, CA (0 stars), Eden Medical Center in Castro Valley, CA (0 stars), and Good Samaritan Hospital in San Jose, CA (0 stars), and others, ending with Peninsula Medical Center in Burlingame, CA (-1 star).

6 out of the other 25 hospitals were ruled out due to missing, unknown, or not-applicable values for change in communication-about-medicines rating over two years, e.g., Telecare Heritage Psychiatric Health Facility in Oakland, CA.



Stanford Health Care in Stanford, CA

change in communication-about-medicines rating over two years

Browse this further at https://public.onlyboth.com/app/hospitals/a/482/trending/20



Where has it changed?

2. Stanford Health Care in Stanford, CA has the biggest rise in doctor-communication rating over two years (+1 star) of the 26 hospitals within 25 miles. That +1 star compares to an average of -0.25 stars across those 26 hospitals. Also, that +1 star represents a rise from 3 stars to 4 stars.

Stanford Health Care has these related standings among those 26 hospitals :

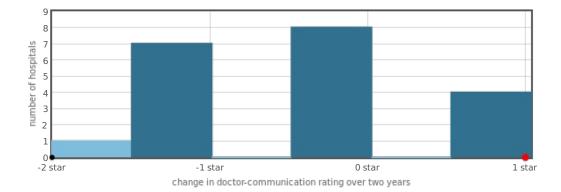
- change in doctor-communication rating over two years = +1 star (the biggest, tied)
- doctor-communication rating = 4 stars (the highest, tied)

tied with Stanford Health Care - Valleycare in Pleasanton, CA, El Camino Hospital in Mountain View, CA, and Kaiser Foundation Hospital - Fremont in Fremont, CA, all with +1 star.

Incidentally, all 4 meet criteria for promoting interoperability of Electronic Health Records. All 4 are acute care. All 4 provide emergency services. None of the 4 is better than the national benchmark for catheter-associated urinary tract infections (CAUTI).

beat Kaiser Foundation Hospital-San Jose in San Jose, CA (0 stars), Kaiser Foundation Hospital - Redwood City in Redwood City, CA (0 stars), Eden Medical Center in Castro Valley, CA (0 stars), and Sequoia Hospital in Redwood City, CA (0 stars), and others, ending with Alameda Hospital in Alameda, CA (-2 stars).

6 out of the other 25 hospitals were ruled out due to missing, unknown, or not-applicable values for change in doctorcommunication rating over two years, e.g., Telecare Heritage Psychiatric Health Facility in Oakland, CA.



Stanford Health Care in Stanford, CA

Browse this further at https://public.onlyboth.com/app/hospitals/a/482/trending/23



What's best in class?

What's best in class on care-transition rating?

1. Stanford Health Care in Stanford, CA has the highest care-transition rating (4 stars) among the 20 other hospitals most similar to it that are within 100 miles and likewise are acute care.

The 84 hospitals with actual values and that are within 100 miles and are acute care range from a worst of 1 star (St Rose Hospital in Hayward, CA) to a best of 5 stars (Stanislaus Surgical Hospital in Modesto, CA), with an average of 2.8 stars.

Among all 3,344 hospitals with actual values, the nationwide average is 3.1 stars and median is 3.0 stars. Best is Baptist Emergency Hospital in San Antonio, TX with 5 stars, tied with South Texas Surgical Hospital in Corpus Christi, TX, Baylor Scott & White The Heart Hospital - Plano in Plano, TX, Ministry Door County Medical Center in Sturgeon Bay, W, and Southwest Health Center in Platteville, W, and 294 others. Worst is Hca Houston Healthcare West in Houston, TX with 1 star, tied with Knapp Medical Center in Weslaco, TX, Unity Medical Center in Manchester, TN, St James Mercy Hospital in Hornell, NY, and Ottumwa Regional Health Center in Ottumwa, IA, and 219 others.

What's best in class on cleanliness rating?

1. El Camino Hospital in Mountain View, CA has the highest cleanliness rating (4 stars) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 3 stars) that are within 100 miles and likewise are acute care.

Next with 4 stars is Salinas Valley Memorial Hospital in Salinas, CA.

Stanford Health Care is 12th best (tied with 38 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of 1 star (Alameda Hospital in Alameda, CA) to a best of 5 stars (Stanislaus Surgical Hospital in Modesto, CA), with an average of 2.7 stars.

Among all 3,344 hospitals with actual values, the nationwide average is 2.9 stars and median is 3.0 stars. Best is Ministry Door County Medical Center in Sturgeon Bay, W with 5 stars, tied with Upland Hills Health in Dodgeville, W, Stoughton Hospital in Stoughton, W, Preston Memorial Hospital in Kingwood, WV, and War Memorial Hospital Inc in Berkeley Springs, WV, and 123 others. Worst is Memorial Mission Hospital and Asheville Surgery Ce in Asheville, NC with 1 star, tied with Mercy Hospital St Louis in Saint Louis, MO, Ascension Providence Hospital, Southfield and Novi in Southfield, MI, Greater Baltimore Medical Center in Baltimore, MD, and Indiana University Health North Hospital in Carmel, IN, and 253 others.

What's best in class on communication-about-medicines rating?

1. Stanford Health Care in Stanford, CA has the highest communication-about-medicines rating (4 stars) among the 20 other hospitals most similar to it that are within 100 miles and likewise are acute care.

The 84 hospitals with actual values and that are within 100 miles and are acute care range from a worst of 1 star (San Joaquin General Hospital in French Camp, CA) to a best of 5 stars (Emanuel Medical Center in Turlock, CA), with an average of 2.7 stars.

Among all 3,344 hospitals with actual values, the nationwide average is 3.1 stars and median is 3.0 stars. Best is Baptist Emergency Hospital in San Antonio, TX with 5 stars, tied with South Texas Surgical Hospital in Corpus Christi, TX, Ministry Door County Medical Center in Sturgeon Bay, W, Southwest Health Center in Platteville, W, and Upland Hills Health in Dodgeville, W, and 338 others. Worst is Weirton Medical Center in Weirton, WV with 1 star, tied with Valley Regional Medical Center in Brownsville, TX, St James Mercy Hospital in Hornell, NY, Twin Lakes Regional Medical Center in Leitchfield, KY, and Naples Community Hospital in Naples, FL, and 143 others.

What's best in class on discharge-information rating?



1. Stanford Health Care in Stanford, CA has the highest discharge-information rating (4 stars) among the 20 other hospitals most similar to it that are within 100 miles and likewise are acute care.

The 84 hospitals with actual values and that are within 100 miles and are acute care range from a worst of 1 star (Alameda Hospital in Alameda, CA) to a best of 5 stars (Watsonville Community Hospital in Watsonville, CA), with an average of 3.1 stars.

Among all 3,344 hospitals with actual values, the nationwide average is 3.2 stars and median is 3.0 stars. Best is Ministry Door County Medical Center in Sturgeon Bay, W with 5 stars, tied with Southwest Health Center in Platteville, W, Upland Hills Health in Dodgeville, W, Western Wisconsin Health in Baldwin, W, and Stoughton Hospital in Stoughton, W, and 311 others. Worst is Webster General Hospital/ Swing Bed in Eupora, MS with 1 star, tied with St James Mercy Hospital in Hornell, NY, Health Central in Ocoee, FL, Mission Community Hospital in Panorama City, CA, and Chino Valley Medical Center in Chino, CA, and 113 others.

What's best in class on doctor-communication rating?

1. Stanford Health Care in Stanford, CA has the highest doctor-communication rating (4 stars) among the 20 other hospitals most similar to it that are within 100 miles and likewise are acute care.

The 84 hospitals with actual values and that are within 100 miles and are acute care range from a worst of 1 star (Regional Medical Center of San Jose in San Jose, CA) to a best of 5 stars (Stanislaus Surgical Hospital in Modesto, CA), with an average of 2.8 stars.

Among all 3,344 hospitals with actual values, the nationwide average is 3.1 stars and median is 3.0 stars. Best is Baptist Emergency Hospital in San Antonio, TX with 5 stars, tied with South Texas Surgical Hospital in Corpus Christi, TX, Ministry Door County Medical Center in Sturgeon Bay, W, Southwest Health Center in Platteville, W, and Upland Hills Health in Dodgeville, W, and 332 others. Worst is Saint Mary's Regional Medical Center in Reno, NV with 1 star, tied with Alvarado Hospital Medical Center in San Diego, CA, Banner Boswell Medical Center in Sun City, AZ, Penn Highlands Huntingdon in Huntingdon, PA, and Adventhealth Sebring in Sebring, FL, and 169 others.

What's best in class on nurse-communication rating?

1. Stanford Health Care in Stanford, CA has the highest nurse-communication rating (4 stars) among the 20 other hospitals most similar to it that are within 100 miles and likewise are acute care.

The 84 hospitals with actual values and that are within 100 miles and are acute care range from a worst of 1 star (Alameda Hospital in Alameda, CA) to a best of 5 stars (Stanislaus Surgical Hospital in Modesto, CA), with an average of 3.0 stars.

Among all 3,344 hospitals with actual values, the nationwide average is 3.5 stars and median is 4.0 stars. Best is South Texas Surgical Hospital in Corpus Christi, TX with 5 stars, tied with Ministry Door County Medical Center in Sturgeon Bay, W, Southwest Health Center in Platteville, W, Upland Hills Health in Dodgeville, W, and Westfields Hospital and Clinic in New Richmond, W, and 363 others. Worst is Mission Community Hospital in Panorama City, CA with 1 star, tied with Doctors Hospital Tidwell in Houston, TX, Saint Michael's Medical Center in Newark, NJ, Doctors' Community Hospital in Lanham, MD, and Coast Plaza Hospital in Norwalk, CA, and 57 others.

What's best in class on quietness rating?

1. John Muir Medical Center - Walnut Creek Campus in Walnut Creek, CA has the highest quietness rating (3 stars) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 1 star) that are within 100 miles and likewise are acute care.

Next with 3 stars is El Camino Hospital in Mountain View, CA.



Stanford Health Care is 52nd best (tied with 32 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of 1 star (California Pacific Medical Ctr-Davies Campus Hosp in San Francisco, CA) to a best of 5 stars (Sutter Maternity & Surgery Center of Santa Cruz in Santa Cruz, CA), with an average of 1.9 stars.

Among all 3,344 hospitals with actual values, the nationwide average is 3.2 stars and median is 3.0 stars. Best is Baptist Emergency Hospital in San Antonio, TX with 5 stars, tied with South Texas Surgical Hospital in Corpus Christi, TX, Baylor Scott & White The Heart Hospital - Plano in Plano, TX, Ministry Door County Medical Center in Sturgeon Bay, W, and Southwest Health Center in Platteville, WI, and 520 others. Worst is Swedish Medical Center / Cherry Hill in Seattle, WA with 1 star, tied with St Lukes Quakertown Hospital in Quakertown, PA, Exeter Hospital Inc in Exeter, NH, Saint Mary's Regional Medical Center in Reno, NV, and Cape Cod Healthcare in Hyannis, MA, and 318 others.

What's best in class on staff-responsiveness rating?

1. Sutter Santa Rosa Regional Hospital in Santa Rosa, CA has the highest staff-responsiveness rating (4 stars) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 3 stars) that are within 100 miles and likewise are acute care.

Next with 4 stars is Adventist Health St Helena in Saint Helena, CA.

Stanford Health Care is 10th best (tied with 47 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of 1 star (Saint Francis Memorial Hospital in San Francisco, CA) to a best of 5 stars (Stanislaus Surgical Hospital in Modesto, CA), with an average of 2.7 stars.

Among all 3,344 hospitals with actual values, the nationwide average is 3.3 stars and median is 3.0 stars. Best is Baptist Emergency Hospital in San Antonio, TX with 5 stars, tied with South Texas Surgical Hospital in Corpus Christi, TX, Ministry Door County Medical Center in Sturgeon Bay, WI, Southwest Health Center in Platteville, WI, and Upland Hills Health in Dodgeville, WI, and 450 others. Worst is Alta Bates Summit Medical Center - Alta Bates Camp in Berkeley, CA with 1 star, tied with Swedish Edmonds Hospital in Edmonds, WA, Southern Virginia Regional Medical Center in Emporia, VA, Tidelands Georgetown Memorial Hospital in Georgetown, SC, and Mount Sinai St Luke's Roosevelt Hospital in New York, NY, and 152 others.

What's best in class on summary rating?

1. Stanford Health Care in Stanford, CA has the highest summary rating (4 stars) among the 20 other hospitals most similar to it that are within 100 miles and likewise are acute care.

The 84 hospitals with actual values and that are within 100 miles and are acute care range from a worst of 1 star (Alameda Hospital in Alameda, CA) to a best of 5 stars (Stanislaus Surgical Hospital in Modesto, CA), with an average of 2.9 stars.

Among all 3,344 hospitals with actual values, the nationwide average is 3.2 stars and median is 3.0 stars. Best is South Texas Surgical Hospital in Corpus Christi, TX with 5 stars, tied with Ministry Door County Medical Center in Sturgeon Bay, W, Southwest Health Center in Platteville, W, Upland Hills Health in Dodgeville, W, and Westfields Hospital and Clinic in New Richmond, W, and 249 others. Worst is Mission Community Hospital in Panorama City, CA with 1 star, tied with St Luke's Medical Center in Phoenix, AZ, Eastern New Mexico Medical Center in Roswell, NM, Doctors' Community Hospital in Lanham, MD, and Coast Plaza Hospital in Norwalk, CA, and 84 others.

What's best in class on overall hospital rating?

1. Stanford Health Care in Stanford, CA has the highest overall hospital rating (5 stars) among the 20 other hospitals most similar to it that are within 100 miles and likewise are acute care.

The 80 hospitals with actual values and that are within 100 miles and are acute care range from a worst of 1 star (St Joseph's Medical Center of Stockton in Stockton, CA) to a best of 5 stars (Peninsula Medical Center in Burlingame,



CA), with an average of 3.2 stars.

Among all 3,560 hospitals with actual values, the nationwide average is 3.2 stars and median is 3.0 stars. Best is Baylor Scott & White Medical Center - Marble Falls in Marble Falls, TX with 5 stars, tied with Baptist Emergency Hospital in San Antonio, TX, Texas Health Heart & Vascular Hospital Arlington in Arlington, TX, South Texas Surgical Hospital in Corpus Christi, TX, and Texas Health Presbyterian Hospital Rockwall in Rockwall, TX, and 401 others. Worst is Wheaton Franciscan Healthcare All Saints in Racine, W with 1 star, tied with Wheeling Hospital in Wheeling, WV, Charleston Area Medical Center in Charleston, WV, Bon Secours Maryview Medical Center in Portsmouth, VA, and Coleman County Medical Center Company in Coleman, TX, and 218 others.

What's best in class on overall patient rating?

1. UCSF Medical Center in San Francisco, CA has the highest overall patient rating (5 stars) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 4 stars) that are within 100 miles and likewise are acute care.

Stanford Health Care is 4th best (tied with 24 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of 2 stars (California Pacific Medical Ctr-Davies Campus Hosp in San Francisco, CA) to a best of 5 stars (UCSF Medical Center in San Francisco, CA), with an average of 3.2 stars.

Among all 3,344 hospitals with actual values, the nationwide average is 3.3 stars and median is 3.0 stars. Best is Baylor Scott & White Medical Center - Marble Falls in Marble Falls, TX with 5 stars, tied with Baptist Emergency Hospital in San Antonio, TX, Texas Health Heart & Vascular Hospital Arlington in Arlington, TX, South Texas Surgical Hospital in Corpus Christi, TX, and Baylor Scott & White The Heart Hospital - Plano in Plano, TX, and 308 others. Worst is Southern Virginia Regional Medical Center in Emporia, VA with 1 star, tied with Mission Community Hospital in Panorama City, CA, Tuba City Regional Health Care Corporation in Tuba City, AZ, St Luke's Medical Center in Phoenix, AZ, and Gov Juan F Luis Hospital & Medical Ctr in St Croix, VI, and 104 others.

What's best in class on patient recommendation rating?

1. UCSF Medical Center in San Francisco, CA has the highest patient recommendation rating (5 stars) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 4 stars) that are within 100 miles and likewise are acute care.

Stanford Health Care is 6th best (tied with 28 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of 2 stars (St Rose Hospital in Hayward, CA) to a best of 5 stars (Community Hospital of The Monterey Peninsula in Monterey, CA), with an average of 3.2 stars.

Among all 3,344 hospitals with actual values, the nationwide average is 3.2 stars and median is 3.0 stars. Best is South Texas Surgical Hospital in Corpus Christi, TX with 5 stars, tied with Baylor Scott & White The Heart Hospital -Plano in Plano, TX, Methodist Mansfield Medical Center in Mansfield, TX, Southwest Health Center in Platteville, W, and Upland Hills Health in Dodgeville, W, and 262 others. Worst is Southern Virginia Regional Medical Center in Emporia, VA with 1 star, tied with Tennova Healthcare-Shelbyville in Shelbyville, TN, Centinela Hospital Medical Center in Inglewood, CA, Mission Community Hospital in Panorama City, CA, and St Luke's Medical Center in Phoenix, AZ, and 138 others.

What's best in class on healthcare workers given influenza vaccination?

1. Stanford Health Care - Valleycare in Pleasanton, CA has the most healthcare workers given influenza vaccination (96%) among the 10 hospitals most similar to Stanford Health Care in Stanford, CA (with 86%) that are within 100 miles and likewise are acute care, and that also have actual values for that quantity.

Next with 92% is Salinas Valley Memorial Hospital in Salinas, CA.

Stanford Health Care is 16th best (tied with 3 others) among the 39 hospitals with actual values and that are within



100 miles and are acute care, which range from a worst of $6\overline{4}\%$ (Petaluma Valley Hospital in Petaluma, CA) to a best of 96% (Woodland Memorial Hospital in Woodland, CA), with an average of 84.6%.

Among all 2,590 hospitals with actual values, the nationwide average is 89.5% and median is 93.0%. Best is Baylor Scott & White Medical Center - Marble Falls in Marble Falls, TX with 100%, tied with The Heart Hospital Baylor Denton in Denton, TX, Houston Methodist Sugarland Hospital in Sugar Land, TX, Oklahoma Heart Hospital, LLC in Oklahoma City, OK, and Kettering Medical Center - Sycamore in Miamisburg, OH, and 102 others. Worst is Evergreen Medical Center in Evergreen, AL with 0%.

What's best in class on change in care-transition rating over one year?

1. John Muir Medical Center - Walnut Creek Campus in Walnut Creek, CA has the biggest rise in care-transition rating over one year (+1 star) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 0 stars) that are within 100 miles and likewise are acute care.

Next with +1 star is El Camino Hospital in Mountain View, CA.

Stanford Health Care is 28th best (tied with 45 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of -2 stars (Northbay Medical Center in Fairfield, CA) to a best of +1 star (Queen of The Valley Medical Center in Napa, CA), with an average of +0.2 stars.

Among all 3,245 hospitals with actual values, the nationwide average is +0.1 stars and median is 0.0 stars. Best is Merit Health Madison in Canton, MS with +4 stars, tied with UT Health East Texas Henderson Hospital in Henderson, TX. Worst is Unity Medical Center in Manchester, TN with -3 stars, tied with Rhea Medical Center in Dayton, TN.

What's best in class on change in care-transition rating over two years?

1. John Muir Medical Center - Walnut Creek Campus in Walnut Creek, CA has the biggest rise in care-transition rating over two years (+1 star) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 0 stars) that are within 100 miles and likewise are acute care.

Next with +1 star is Sutter Medical Center, Sacramento in Sacramento, CA.

Stanford Health Care is 9th best (tied with 53 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of -2 stars (Northbay Medical Center in Fairfield, CA) to a best of +1 star (Santa Clara Valley Medical Center in San Jose, CA), with an average of -0.18 stars.

Among all 3,222 hospitals with actual values, the nationwide average is -0.14 stars and median is 0.0 stars. Best is University of Mississippi Medical Center- Grenada in Grenada, MS with +3 stars, tied with Merit Health Madison in Canton, MS, Thorek Memorial Hospital in Chicago, IL, and Gallup Indian Medical Center in Gallup, NM. Worst is Clay County Medical Corporation in West Point, MS with -3 stars.

What's best in class on change in cleanliness rating over one year?

1. El Camino Hospital in Mountain View, CA has the biggest rise in cleanliness rating over one year (+1 star) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 0 stars) that are within 100 miles and likewise are acute care.

Next with +1 star is California Pacific Medical Center- Van Ness Campus in San Francisco, CA.

Stanford Health Care is 10th best (tied with 58 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of -1 star (California Pacific Medical Ctr-Davies Campus Hosp in San Francisco, CA) to a best of +1 star (Queen of The Valley Medical Center in Napa, CA), with an average of -0.083 stars.



Among all 3,245 hospitals with actual values, the nationwide average is -0.11 stars and median is 0.0 stars. Best is Baylor Scott & White Medical Center - Marble Falls in Marble Falls, TX with +2 stars, tied with Ascension Seton Edgar B Davis in Luling, TX, The University of Texas Health Science Center at Tyler in Tyler, TX, UPMC Susquehanna Muncy in Muncy, PA, and Citizens Medical Center in Colby, KS, and 18 others. Worst is Ouachita County Medical Center in Camden, AR with -3 stars.

What's best in class on change in cleanliness rating over two years?

1. El Camino Hospital in Mountain View, CA has the biggest rise in cleanliness rating over two years (+1 star) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 0 stars) that are within 100 miles and likewise are acute care.

Next with +1 star is Santa Rosa Memorial Hospital in Santa Rosa, CA.

Stanford Health Care is 15th best (tied with 57 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of -1 star (Alta Bates Summit Medical Center in Oakland, CA) to a best of +2 stars (California Pacific Medical Center - Mission Bernal in San Francisco, CA), with an average of +0.0 stars.

Among all 3,222 hospitals with actual values, the nationwide average is +0.0 stars and median is 0.0 stars. Best is Merit Health Madison in Canton, MS with +3 stars, tied with Thorek Memorial Hospital in Chicago, IL. Worst is Volunteer Community Hospital in Martin, TN with -3 stars.

What's best in class on change in communication-about-medicines rating over one year?

1. Stanford Health Care in Stanford, CA has the biggest rise in communication-about-medicines rating over one year (+1 star) among the 20 other hospitals most similar to it that are within 100 miles and likewise are acute care.

The 84 hospitals with actual values and that are within 100 miles and are acute care range from a worst of -2 stars (Sonoma Valley Hospital in Sonoma, CA) to a best of +2 stars (Seton Medical Center in Daly City, CA), with an average of -0.083 stars.

Among all 3,245 hospitals with actual values, the nationwide average is -0.0077 stars and median is 0.0 stars. Best is Matagorda Regional Medical Center in Bay City, TX with +3 stars, tied with Barnesville Hospital Association, Inc in Barnesville, OH, Cabinet Peaks Medical Center in Libby, MT, and Bertrand Chaffee Hospital in Springville, NY. Worst is Ohio County Hospital in Hartford, KY with -3 stars, tied with Adventist Health Clearlake in Clearlake, CA, Martin General Hospital in Williamston, NC, and Lewisgale Hospital Pulaski in Pulaski, VA.

What's best in class on change in communication-about-medicines rating over two years?

1. Stanford Health Care in Stanford, CA has the biggest rise in communication-about-medicines rating over two years (+1 star) among the 20 other hospitals most similar to it that are within 100 miles and likewise are acute care.

The 84 hospitals with actual values and that are within 100 miles and are acute care range from a worst of -2 stars (Hazel Hawkins Memorial Hospital in Hollister, CA) to a best of +2 stars (Emanuel Medical Center in Turlock, CA), with an average of 0.0 stars.

Among all 3,222 hospitals with actual values, the nationwide average is -0.053 stars and median is 0.0 stars. Best is Thedacare Medical Center-Waupaca in Waupaca, W with +3 stars, tied with St Luke Community Hospital in Ronan, MT, Mendocino Coast District Hospital in Fort Bragg, CA, and Paradise Valley Hospital in National City, CA. Worst is Hillcrest Hospital Pryor in Pryor, OK with -3 stars, tied with St James Mercy Hospital in Hornell, NY, Franklin County Medical Center in Preston, ID, Martin General Hospital in Williamston, NC, and Breckinridge Memorial Hospital in Hardinsburg, KY, and 2 others.

What's best in class on change in discharge-information rating over one year?



1. Salinas Valley Memorial Hospital in Salinas, CA has the biggest rise in discharge-information rating over one year (+1 star) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 0 stars) that are within 100 miles and likewise are acute care.

Next with +1 star is St Joseph's Medical Center of Stockton in Stockton, CA.

Stanford Health Care is 15th best (tied with 60 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of -1 star (California Pacific Medical Center- Van Ness Campus in San Francisco, CA) to a best of +2 stars (Watsonville Community Hospital in Watsonville, CA), with an average of +0.1 stars.

Among all 3,245 hospitals with actual values, the nationwide average is +0.1 stars and median is 0.0 stars. Best is Merit Health Madison in Canton, MS with +3 stars, tied with Franciscan Health Crawfordsville in Crawfordsville, IN and Mendocino Coast District Hospital in Fort Bragg, CA. Worst is Webster General Hospital/ Swing Bed in Eupora, MS with -3 stars, tied with St James Mercy Hospital in Hornell, NY.

What's best in class on change in discharge-information rating over two years?

1. Salinas Valley Memorial Hospital in Salinas, CA has the biggest rise in discharge-information rating over two years (+1 star) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 0 stars) that are within 100 miles and likewise are acute care.

Next with +1 star is Sutter Santa Rosa Regional Hospital in Santa Rosa, CA.

Stanford Health Care is 15th best (tied with 57 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of -2 stars (Sutter Davis Hospital in Davis, CA) to a best of +2 stars (San Mateo Medical Center in San Mateo, CA), with an average of +0.0 stars.

Among all 3,222 hospitals with actual values, the nationwide average is -0.1 stars and median is 0.0 stars. Best is St Luke Community Hospital in Ronan, MT with +4 stars. Worst is Lincoln County Medical Center in Ruidoso, NM with -3 stars, tied with Middlesboro Arh Hospital in Middlesboro, KY and Allegan General Hospital in Allegan, MI.

What's best in class on change in doctor-communication rating over one year?

1. Salinas Valley Memorial Hospital in Salinas, CA has the biggest rise in doctor-communication rating over one year (+1 star) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 0 stars) that are within 100 miles and likewise are acute care.

Next with +1 star is Mercy San Juan Medical Center in Carmichael, CA.

Stanford Health Care is 14th best (tied with 62 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of -1 star (Doctors Hospital of Manteca in Manteca, CA) to a best of +1 star (Queen of The Valley Medical Center in Napa, CA), with an average of +0.1 stars.

Among all 3,245 hospitals with actual values, the nationwide average is +0.0 stars and median is 0.0 stars. Best is Los Alamos Medical Center in Los Alamos, NM with +3 stars, tied with Franciscan Health Crawfordsville in Crawfordsville, IN and Ashley County Medical Center in Crossett, AR. Worst is Highlands Hospital in Connellsville, PA with -4 stars.

What's best in class on change in doctor-communication rating over two years?

1. Stanford Health Care in Stanford, CA has the biggest rise in doctor-communication rating over two years (+1 star) among the 20 other hospitals most similar to it that are within 100 miles and likewise are acute care.



The 84 hospitals with actual values and that are within 100 miles and are acute care range from a worst of -2 stars (Alameda Hospital in Alameda, CA) to a best of +1 star (Adventist Health St Helena in Saint Helena, CA), with an average of -0.095 stars.

Among all 3,222 hospitals with actual values, the nationwide average is -0.14 stars and median is 0.0 stars. Best is Grove City Medical Center in Grove City, PA with +3 stars, tied with Merit Health Madison in Canton, MS and St Luke's Elmore Medical Center in Mountain Home, ID. Worst is Highlands Hospital in Connellsville, PA with -3 stars, tied with Clay County Medical Corporation in West Point, MS and Scott Memorial Health in Scottsburg, IN.

What's best in class on change in nurse-communication rating over one year?

1. Sutter Medical Center, Sacramento in Sacramento, CA has the biggest rise in nurse-communication rating over one year (+1 star) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 0 stars) that are within 100 miles and likewise are acute care.

Next with +1 star is Peninsula Medical Center in Burlingame, CA.

Stanford Health Care is 10th best (tied with 68 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of -1 star (California Pacific Medical Ctr-Davies Campus Hosp in San Francisco, CA) to a best of +1 star (Peninsula Medical Center in Burlingame, CA), with an average of +0.0 stars.

Among all 3,245 hospitals with actual values, the nationwide average is +0.1 stars and median is 0.0 stars. Best is Los Alamos Medical Center in Los Alamos, NM with +3 stars, tied with Gallup Indian Medical Center in Gallup, NM. Worst is Southern Virginia Regional Medical Center in Emporia, VA with -3 stars.

What's best in class on change in nurse-communication rating over two years?

1. Stanford Health Care in Stanford, CA has the biggest rise in nurse-communication rating over two years (+1 star) among the 20 other hospitals most similar to it that are within 100 miles and likewise are acute care.

The 84 hospitals with actual values and that are within 100 miles and are acute care range from a worst of -1 star (Kaiser Foundation Hospital - Walnut Creek in Walnut Creek, CA) to a best of +2 stars (Dameron Hospital in Stockton, CA), with an average of +0.4 stars.

Among all 3,222 hospitals with actual values, the nationwide average is +0.3 stars and median is 0.0 stars. Best is Providence St Joseph Medical Center in Polson, MT with +3 stars, tied with Hillcrest Hospital Cushing in Cushing, OK and Thorek Memorial Hospital in Chicago, IL. Worst is Rappahannock General Hospital in Kilmarnock, VA with -2 stars, tied with Soldiers and Sailors Memorial Hospital of Yates in Penn Yan, NY, Clay County Medical Corporation in West Point, MS, Highland Community Hospital in Picayune, MS, and The Health Care Authority of The City of Greenville- LV Stabler Hospital in Greenville, AL.

What's best in class on change in patient-recommendation rating over one year?

1. California Pacific Medical Center- Van Ness Campus in San Francisco, CA has the biggest rise in patientrecommendation rating over one year (+1 star) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 0 stars) that are within 100 miles and likewise are acute care.

Stanford Health Care is 12th best (tied with 63 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of -2 stars (California Pacific Medical Ctr-Davies Campus Hosp in San Francisco, CA) to a best of +1 star (California Pacific Medical Center- Van Ness Campus in San Francisco, CA), with an average of 0.0 stars.

Among all 3,245 hospitals with actual values, the nationwide average is -0.014 stars and median is 0.0 stars. Best is Alhambra Hospital Medical Center in Alhambra, CA with +2 stars, tied with Wyandot Memorial Hospital in Upper



Sandusky, OH, Barnesville Hospital Association, Inc in Barnesville, OH, Los Alamos Medical Center in Los Alamos, NM, and The Medical Center at Franklin in Franklin, KY, and 4 others. Worst is Webster General Hospital/ Swing Bed in Eupora, MS with -2 stars, tied with Astria Toppenish Hospital in Toppenish, WA, Gila Regional Medical Center in Silver City, NM, The Healthcenter in Kalispell, MT, and Taylor Regional Hospital in Campbellsville, KY, and 9 others.

What's best in class on change in patient-recommendation rating over two years?

1. California Pacific Medical Center- Van Ness Campus in San Francisco, CA has the biggest rise in patientrecommendation rating over two years (+1 star) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 0 stars) that are within 100 miles and likewise are acute care.

Stanford Health Care is 9th best (tied with 60 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of -1 star (Peninsula Medical Center in Burlingame, CA) to a best of +1 star (California Pacific Medical Center- Van Ness Campus in San Francisco, CA), with an average of -0.083 stars.

Among all 3,222 hospitals with actual values, the nationwide average is -0.045 stars and median is 0.0 stars. Best is Unity Medical Center in Manchester, TN with +3 stars, tied with St Luke's Elmore Medical Center in Mountain Home, ID. Worst is Astria Toppenish Hospital in Toppenish, WA with -2 stars, tied with Tennova Healthcare-Shelbyville in Shelbyville, TN, St. Alphonsus Medical Center - Baker City in Baker City, OR, The Healthcenter in Kalispell, MT, and Martin General Hospital in Williamston, NC, and 7 others.

What's best in class on change in quietness rating over one year?

1. John Muir Medical Center - Walnut Creek Campus in Walnut Creek, CA has the biggest rise in quietness rating over one year (+1 star) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 0 stars) that are within 100 miles and likewise are acute care.

Next with +1 star is El Camino Hospital in Mountain View, CA.

Stanford Health Care is 18th best (tied with 64 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of -1 star (California Pacific Medical Ctr-Davies Campus Hosp in San Francisco, CA) to a best of +1 star (Sutter Amador Hospital in Jackson, CA), with an average of +0.2 stars.

Among all 3,245 hospitals with actual values, the nationwide average is +0.4 stars and median is 0.0 stars. Best is St Luke's Elmore Medical Center in Mountain Home, ID with +3 stars, tied with Community Memorial Hospital San Buenaventura in Ventura, CA, UPMC Memorial in York, PA, and Orthopedic Specialty Hospital of Nevada in Las Vegas, NV. Worst is Potomac Valley Hospital in Keyser, WV with -2 stars, tied with Redington Fairview General Hospital in Skowhegan, ME, Adventist Health Clearlake in Clearlake, CA, and Ascension Sacred Heart Bay in Panama City, FL.

What's best in class on change in quietness rating over two years?

1. California Pacific Medical Center- Van Ness Campus in San Francisco, CA has the biggest rise in quietness rating over two years (+1 star) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 0 stars) that are within 100 miles and likewise are acute care.

Next with +1 star is Mercy San Juan Medical Center in Carmichael, CA.

Stanford Health Care is 16th best (tied with 61 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of -1 star (Novato Community Hospital in Novato, CA) to a best of +2 stars (California Pacific Medical Center - Mission Bernal in San Francisco, CA), with an average of +0.1 stars.

Among all 3,222 hospitals with actual values, the nationwide average is +0.2 stars and median is 0.0 stars. Best is St Luke's Elmore Medical Center in Mountain Home, ID with +4 stars. Worst is Aspirus Ironwood Hospital in Ironwood, MI



with -2 stars, tied with Greeneville Community Hospital in Greeneville, TN, Bucyrus Community Hospital in Bucyrus, OH, Clay County Medical Corporation in West Point, MS, and Sparrow Clinton Hospital in Saint Johns, MI, and 2 others.

What's best in class on change in staff-responsiveness rating over one year?

1. Dominican Hospital in Santa Cruz, CA has the biggest rise in staff-responsiveness rating over one year (+1 star) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 0 stars) that are within 100 miles and likewise are acute care.

Next with +1 star is Sutter Santa Rosa Regional Hospital in Santa Rosa, CA.

Stanford Health Care is 15th best (tied with 56 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of -1 star (California Pacific Medical Ctr-Davies Campus Hosp in San Francisco, CA) to a best of +1 star (Santa Clara Valley Medical Center in San Jose, CA), with an average of +0.0 stars.

Among all 3,245 hospitals with actual values, the nationwide average is -0.023 stars and median is 0.0 stars. Best is Prattville Baptist Hospital in Prattville, AL with +2 stars, tied with Macon Community Hospital in Lafayette, TN, Mille Lacs Health System in Onamia, MN, Baystate Wing Hospital in Palmer, MA, and Abbeville General Hospital in Abbeville, LA, and 11 others. Worst is Southern Virginia Regional Medical Center in Emporia, VA with -3 stars.

What's best in class on change in staff-responsiveness rating over two years?

1. John Muir Medical Center - Walnut Creek Campus in Walnut Creek, CA has the biggest rise in staff-responsiveness rating over two years (+1 star) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 0 stars) that are within 100 miles and likewise are acute care.

Next with +1 star is Dominican Hospital in Santa Cruz, CA.

Stanford Health Care is 18th best (tied with 56 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of -1 star (Sonoma Valley Hospital in Sonoma, CA) to a best of +1 star (St Rose Hospital in Hayward, CA), with an average of +0.1 stars.

Among all 3,222 hospitals with actual values, the nationwide average is +0.0 stars and median is 0.0 stars. Best is Providence St Joseph Medical Center in Polson, MT with +3 stars, tied with Thorek Memorial Hospital in Chicago, IL. Worst is Southern Virginia Regional Medical Center in Emporia, VA with -4 stars.

What's best in class on change in summary rating over one year?

1. El Camino Hospital in Mountain View, CA has the biggest rise in summary rating over one year (+1 star) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 0 stars) that are within 100 miles and likewise are acute care.

Next with +1 star is Salinas Valley Memorial Hospital in Salinas, CA.

Stanford Health Care is 22nd best (tied with 55 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of -1 star (California Pacific Medical Ctr-Davies Campus Hosp in San Francisco, CA) to a best of +1 star (Queen of The Valley Medical Center in Napa, CA), with an average of +0.2 stars.

Among all 3,245 hospitals with actual values, the nationwide average is +0.0 stars and median is 0.0 stars. Best is Alhambra Hospital Medical Center in Alhambra, CA with +2 stars, tied with Wyandot Memorial Hospital in Upper Sandusky, OH, Los Alamos Medical Center in Los Alamos, NM, Merit Health Madison in Canton, MS, and Ashley County Medical Center in Crossett, AR, and 5 others. Worst is Southern Virginia Regional Medical Center in Emporia, VA with -2 stars, tied with Chi St Joseph Health College Station Hospital in College Station, TX, Greeneville Community



Hospital in Greeneville, TN, Highlands Hospital in Connellsville, PA, and Martin General Hospital in Williamston, NC, and 1 other.

What's best in class on change in summary rating over two years?

1. Stanford Health Care in Stanford, CA has the biggest rise in summary rating over two years (+1 star) among the 20 other hospitals most similar to it that are within 100 miles and likewise are acute care.

The 84 hospitals with actual values and that are within 100 miles and are acute care range from a worst of -1 star (Peninsula Medical Center in Burlingame, CA) to a best of +1 star (Adventist Health St Helena in Saint Helena, CA), with an average of +0.1 stars.

Among all 3,222 hospitals with actual values, the nationwide average is +0.0 stars and median is 0.0 stars. Best is Memorial Hospital in Stilwell, OK with +2 stars, tied with Heber Valley Hospital in Heber City, UT, Ste Genevieve County Memorial Hospital in Sainte Genevieve, MO, Clay County Medical Center in Clay Center, KS, and Greene County General Hospital in Linton, IN, and 7 others. Worst is Southern Virginia Regional Medical Center in Emporia, VA with -2 stars, tied with Greeneville Community Hospital in Greeneville, TN, Martin General Hospital in Williamston, NC, Eastern New Mexico Medical Center in Roswell, NM, and Clay County Medical Corporation in West Point, MS, and 4 others.

What's best in class on change in overall hospital rating over one year?

1. Stanford Health Care in Stanford, CA has the biggest rise in overall hospital rating over one year (+1 star) among the 20 other hospitals most similar to it that are within 100 miles and likewise are acute care.

The 80 hospitals with actual values and that are within 100 miles and are acute care range from a worst of -1 star (California Pacific Medical Center- Van Ness Campus in San Francisco, CA) to a best of +2 stars (Alta Bates Summit Medical Center - Alta Bates Camp in Berkeley, CA), with an average of +0.3 stars.

Among all 3,473 hospitals with actual values, the nationwide average is +0.2 stars and median is 0.0 stars. Best is Texas Health Presbyterian Hospital Rockwall in Rockwall, TX with +2 stars, tied with Cheyenne Regional Medical Center in Cheyenne, WY, Bay Area Medical Center in Marinette, WI, Potomac Valley Hospital in Keyser, WV, and War Memorial Hospital Inc in Berkeley Springs, WV, and 91 others. Worst is Multicare Valley Hospital in Spokane, WA with -2 stars, tied with Grace Medical Center in Lubbock, TX, Sanford Medical Center Aberdeen in Aberdeen, SD, Parma Community General Hospital in Parma, OH, and Saint Michael's Medical Center in Newark, NJ, and 26 others.

What's best in class on change in overall hospital rating over two years?

1. Stanford Health Care - Valleycare in Pleasanton, CA has the biggest jump in overall hospital rating over two years (+2 stars) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with +1 star) that are within 100 miles and likewise are acute care.

Stanford Health Care is 3rd best (tied with 18 others) among the 80 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of -2 stars (California Pacific Medical Center- Van Ness Campus in San Francisco, CA) to a best of +2 stars (Sutter Amador Hospital in Jackson, CA), with an average of +0.1 stars.

Among all 3,421 hospitals with actual values, the nationwide average is +0.1 stars and median is 0.0 stars. Best is Cheyenne Regional Medical Center in Cheyenne, WY with +3 stars, tied with Baylor Scott & White Medical Center Plano in Plano, TX, McLeod Loris Hospital in Loris, SC, Saint Clare's Hospital/ Denville Campus in Denville, NJ, and Webster General Hospital/ Swing Bed in Eupora, MS, and 4 others. Worst is Lexington Medical Center in West Columbia, SC with -3 stars, tied with Grand View Hospital in Sellersville, PA, Holy Name Medical Center in Teaneck, NJ, St Joseph Hospital in Nashua, NH, and Frederick Health Hospital in Frederick, MD, and 7 others.

What's best in class on change in overall patient rating over two years?



1. Salinas Valley Memorial Hospital in Salinas, CA has the biggest rise in overall patient rating over two years (+1 star) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 0 stars) that are within 100 miles and likewise are acute care.

Next with +1 star is Adventist Health St Helena in Saint Helena, CA.

Stanford Health Care is 10th best (tied with 61 others) among the 84 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of -1 star (Peninsula Medical Center in Burlingame, CA) to a best of +1 star (Adventist Health St Helena in Saint Helena, CA), with an average of -0.048 stars.

Among all 3,222 hospitals with actual values, the nationwide average is -0.059 stars and median is 0.0 stars. Best is Saint Alphonsus Medical Center - Ontario, Inc in Ontario, OR with +2 stars, tied with Heber Valley Hospital in Heber City, UT, Casey County Hospital in Liberty, KY, Clay County Medical Center in Clay Center, KS, and Greene County General Hospital in Linton, IN, and 7 others. Worst is Martin General Hospital in Williamston, NC with -3 stars, tied with Clay County Medical Corporation in West Point, MS.

What's best in class on patients who left the emergency department before being seen?

1. El Camino Hospital in Mountain View, CA has the fewest patients who left the emergency department before being seen (0%) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 1%) that are within 100 miles and likewise are acute care.

Next with 0% is Sutter Medical Center, Sacramento in Sacramento, CA.

Stanford Health Care is 9th best (tied with 21 others) among the 66 hospitals with actual values and that are within 100 miles and are acute care, which range from a best of 0% (Adventist Health St Helena in Saint Helena, CA) to a worst of 7% (Contra Costa Regional Medical Center in Martinez, CA), with an average of 2.0%.

Among all 3,729 hospitals with actual values, the nationwide average is 1.5% and median is 1.0%. Best is Baylor Scott & White Medical Center - Marble Falls in Marble Falls, TX with 0%, tied with Baylor Scott & White The Heart Hospital - Plano in Plano, TX, Ministry Door County Medical Center in Sturgeon Bay, WI, Southwest Health Center in Platteville, WI, and Upland Hills Health in Dodgeville, WI, and 957 others. Worst is Washington County Regional Medical Center in Sandersville, GA with 20%.

What's best in class on patients who received appropriate care for severe sepsis and septic shock?

1. Mercy San Juan Medical Center in Carmichael, CA has the most patients who received appropriate care for severe sepsis and septic shock (84%) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 61%) that are within 100 miles and likewise are acute care.

Next with 82% is Mercy General Hospital in Sacramento, CA.

Stanford Health Care is 55th best (tied with 3 others) among the 83 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of 28% (UCSF Medical Center in San Francisco, CA) to a best of 90% (Kaiser Foundation Hospital - Vacaville in Vacaville, CA), with an average of 66.0%.

Among all 3,072 hospitals with actual values, the nationwide average is 59.5% and median is 60.0%. Best is Tyler Memorial Hospital in Tunkhannock, PA with 100%, tied with Oklahoma Heart Hospital South, LLC in Oklahoma City, OK, Cedar Park Regional Medical Center in Cedar Park, TX, Big Bend Regional Medical Center in Alpine, TX, and Tyrone Regional Health Network in Tyrone, PA, and 7 others. Worst is Magee General Hospital in Magee, MS with 0%, tied with Jackson Park Hospital in Chicago, IL, Hospital Perea in Mayaguez, PR, Centro Medico Wilma N Vazquez in Vega Baja, PR, and Hospital Dr Cayetano Coll Y Toste in Arecibo, PR.



What's best in class on median time from emergency department arrival to emergency department departure for discharged patients?

1. Adventist Health St Helena in Saint Helena, CA has the lowest median time from emergency department arrival to emergency department departure for discharged patients (104 mins) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 232 mins) that are within 100 miles and likewise are acute care.

Next with 143 mins is John Muir Medical Center - Concord Campus in Concord, CA.

Stanford Health Care is 62nd best among the 66 hospitals with actual values and that are within 100 miles and are acute care, which range from a best of 104 mins (Adventist Health St Helena in Saint Helena, CA) to a worst of 309 mins (University of California Davis Medical Center in Sacramento, CA), with an average of 168.0 mins.

Among all 4,081 hospitals with actual values, the nationwide average is 142.1 mins and median is 136.0 mins. Best is Allendale County Hospital in Fairfax, SC with 42 mins. Worst is Santa Cruz Valley Regional Hospital in Green Valley, AZ with 1,344 mins.

What's best in class on median time from emergency department arrival to emergency department departure for discharged psychiatric/mental health patients?

1. Dominican Hospital in Santa Cruz, CA has the lowest median time from emergency department arrival to emergency department departure for discharged psychiatric/mental health patients (198 mins) among the 18 hospitals most similar to Stanford Health Care in Stanford, CA (with 296 mins) that are within 100 miles and likewise are acute care, and that also have actual values for that quantity.

Next with 217 mins is Santa Rosa Memorial Hospital in Santa Rosa, CA.

Stanford Health Care is 35th best (tied with 1 other) among the 62 hospitals with actual values and that are within 100 miles and are acute care, which range from a best of 129 mins (Sonoma Valley Hospital in Sonoma, CA) to a worst of 1,294 mins (University of California Davis Medical Center in Sacramento, CA), with an average of 304.0 mins.

Among all 3,062 hospitals with actual values, the nationwide average is 258.2 mins and median is 222.0 mins. Best is Mount Auburn Hospital in Cambridge, MA with 48 mins. Worst is Maria Parham Medical Center in Henderson, NC with 4,262 mins.

What's best in class on patients who arrived to the emergency department with stroke symptoms who received brain scan results within 45 minutes?

1. Sutter Medical Center, Sacramento in Sacramento, CA has the most patients who arrived to the emergency department with stroke symptoms who received brain scan results within 45 minutes (100%) among the 12 hospitals most similar to Stanford Health Care in Stanford, CA (with 62%) that are within 100 miles and likewise are acute care, and that also have actual values for that quantity.

Next with 100% is Mercy General Hospital in Sacramento, CA.

Stanford Health Care is 28th best (tied with 1 other) among the 36 hospitals with actual values and that are within 100 miles and are acute care, which range from a worst of 30% (Emanuel Medical Center in Turlock, CA) to a best of 100% (Mercy General Hospital in Sacramento, CA), with an average of 76.9%.

Among all 1,592 hospitals with actual values, the nationwide average is 73.7% and median is 78.0%. Best is South County Hospital Inc in Wakefield, RI with 100%, tied with Buffalo Hospital in Buffalo, MN, Lakeview Memorial Hospital in Stillwater, MN, Spectrum Health Zeeland Community Hospital in Zeeland, MI, and Northside Hospital Forsyth in Cumming, GA, and 66 others. Worst is Seton Northwest Hospital in Austin, TX with 0%, tied with Doctor's Center De San Juan in Fernandez Juncos, PR.



What's best in class on median time from admit decision to time of departure from the emergency department for patients admitted to inpatient status?

1. El Camino Hospital in Mountain View, CA has the lowest median time from admit decision to time of departure from the emergency department for patients admitted to inpatient status (80 mins) among the 20 hospitals most similar to Stanford Health Care in Stanford, CA (with 314 mins) that are within 100 miles and likewise are acute care.

Next with 101 mins is Salinas Valley Memorial Hospital in Salinas, CA.

Stanford Health Care is 78th best among the 83 hospitals with actual values and that are within 100 miles and are acute care, which range from a best of 46 mins (Kaiser Foundation Hospital - Redwood City in Redwood City, CA) to a worst of 625 mins (Highland Hospital in Oakland, CA), with an average of 149.7 mins.

Among all 4,028 hospitals with actual values, the nationwide average is 99.0 mins and median is 84.0 mins. Best is North Big Horn Hospital District in Lovell, WY with 0 mins, tied with Milbank Area Hospital/Avera Health in Milbank, SD, St Marys Hospital and Clinics in Cottonwood, ID, North Caddo Medical Center in Vivian, LA, and Clearwater Valley Hospital & Clinics in Orofino, ID, and 15 others. Worst is Clovis Community Medical Center in Clovis, CA with 1,586 mins.



Where does it stand in its county?

Rank	Hospital	Standout Score
66	El Camino Hospital in Mountain View, CA	22.5
721	Stanford Health Care in Stanford, CA	8.0
2,195	Kaiser Foundation Hospital-Santa Clara in Santa Clara, CA	0.5
2,784	San Jose Behavioral Health in San Jose, CA	-1.0
3,417	Lucile Salter Packard Children's Hsp at Stanford in Palo Alto, CA	-1.5
3,525	Kaiser Permanente Psychiatric Health Facility-Sant in Santa Clara, CA	-2.0
4,039	Kaiser Foundation Hospital-San Jose in San Jose, CA	-3.5
4,877	Santa Clara Valley Medical Center in San Jose, CA	-11.5
4,877	Regional Medical Center of San Jose in San Jose, CA	-11.5
5,261	Good Samaritan Hospital in San Jose, CA	-22.5

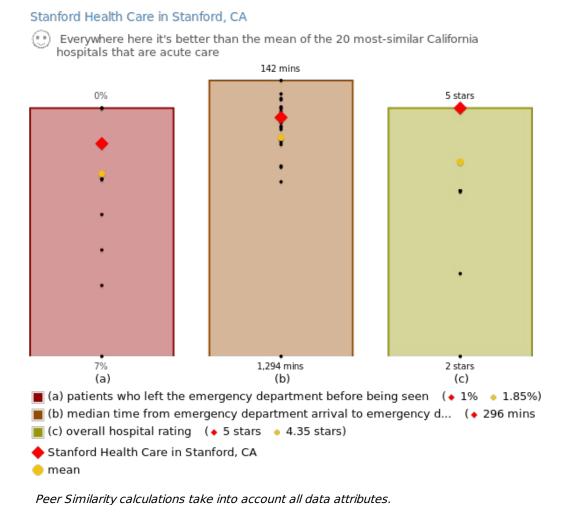


20 most-similar California hospitals that are acute care:

- 1. UC San Diego Health Hillcrest Hillcrest Med Ctr in San Diego, CA
- 2. Grossmont Hospital in La Mesa, CA
- 3. Sharp Memorial Hospital in San Diego, CA
- 4. Sutter Medical Center, Sacramento in Sacramento, CA
- 5. Santa Monica UCLA Med Ctr & Orthopaedic Hospital in Santa Monica, CA
- 6. Pih Health Hospital-Whittier in Whittier, CA
- 7. Santa Rosa Memorial Hospital in Santa Rosa, CA
- 8. John Muir Medical Center Walnut Creek Campus in Walnut Creek, CA
- 9. Glendale Adventist Medical Center in Glendale, CA
- 10. Ronald Reagan UCLA Medical Center in Los Angeles, CA
- 11. El Camino Hospital in Mountain View, CA
- 12. Sutter Roseville Medical Center in Roseville, CA
- 13. Scripps Memorial Hospital La Jolla in La Jolla, CA
- 14. Providence Little Company of Mary Med Ctr Torrance in Torrance, CA
- 15. UCSF Medical Center in San Francisco, CA
- 16. John Muir Medical Center Concord Campus in Concord, CA
- 17. Mission Hospital Regional Med Center in Mission Viejo, CA
- 18. University of California Davis Medical Center in Sacramento, CA
- 19. Cedars-Sinai Medical Center in Los Angeles, CA
- 20. Providence Tarzana Medical Center in Tarzana, CA



How is it doing, compared to its 20 most-similar California hospitals that are acute care?

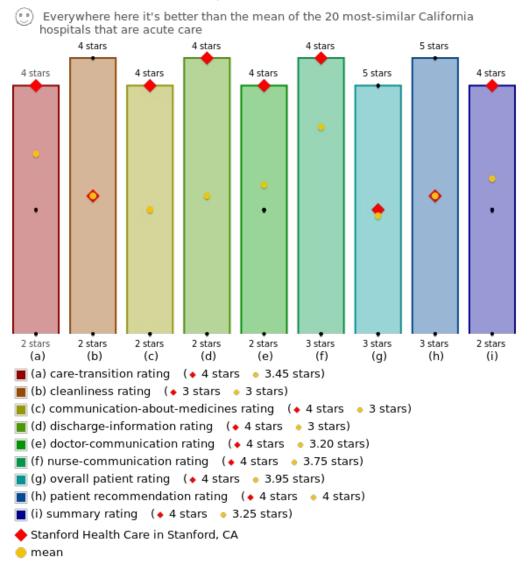


OnlyBoth® Benchmarking Engine researched and authored this report.



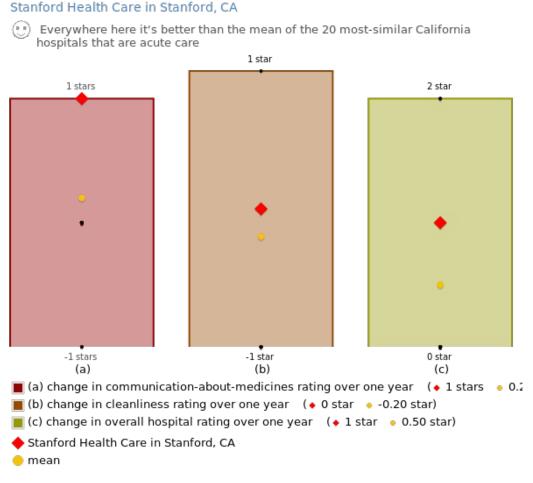
Stanford Health Care in Stanford, CA

How is it doing, compared to its 20 most-similar California hospitals that are acute care?



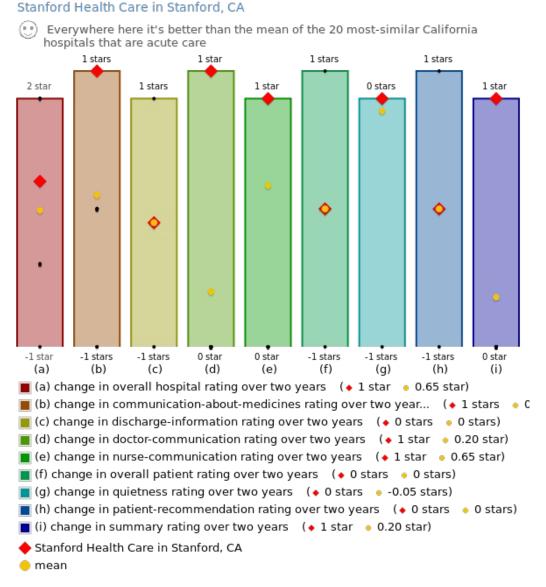


How is it doing, compared to its 20 most-similar California hospitals that are acute care?





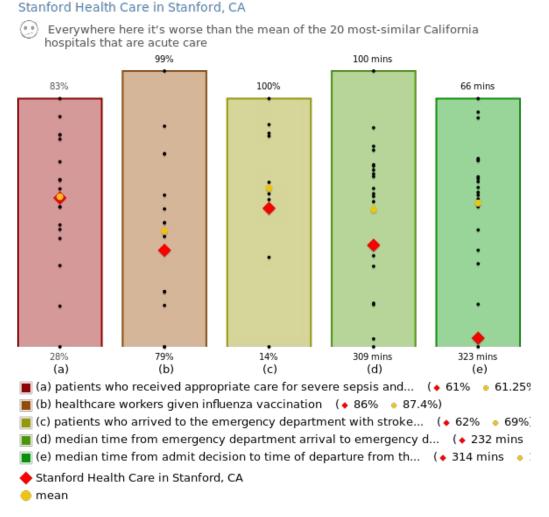
How is it doing, compared to its 20 most-similar California hospitals that are acute care?





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Where could it improve, compared to its 20 most-similar California hospitals that are acute care?

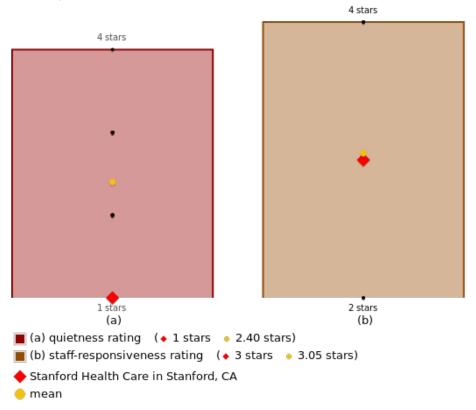




Where could it improve, compared to its 20 most-similar California hospitals that are acute care?

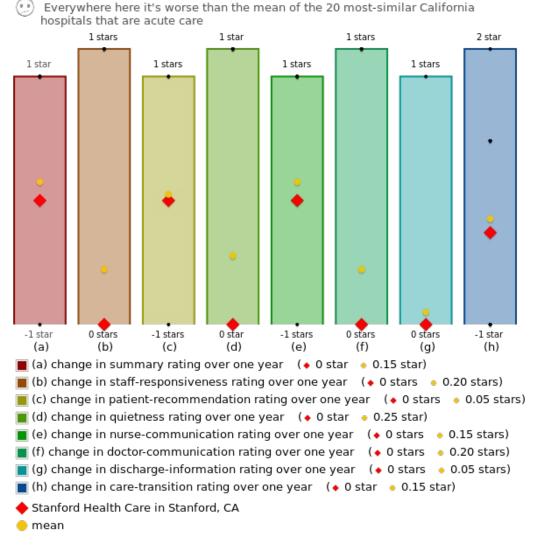
Stanford Health Care in Stanford, CA

Everywhere here it's worse than the mean of the 20 most-similar California hospitals that are acute care





Where could it improve, compared to its 20 most-similar California hospitals that are acute care?



Stanford Health Care in Stanford, CA



Stanford Health Care in Stanford, CA

Where could it improve, compared to its 20 most-similar California hospitals that are acute care?

